Strona 1 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

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Terms of Service | MEVSPACE

1. General Provisions

1. This document (hereinafter referred to as the "Terms and Conditions") sets forth the general conditions for the provision of services, including: dedicated servers leasing, VPS Cloud, Storage Space, services covered by separate terms and conditions, such as colocation services, and related additional services provided via the website www.mevspace.com, its domains, and other sales channels, if made available (hereinafter collectively referred to as the "Services"). These Terms and Conditions do not apply to telecommunication services provided by the Service Provider.

2. The Service is provided by MEVSPACE Sp. z o.o., based in Warsaw (02-928), at Augustyna Locciego 33, registered in the National Court Register – Register of Entrepreneurs maintained by the 13th Commercial Division of the District Court for the Capital City of Warsaw under KRS number 0000346299; VAT ID (NIP) 7282739782; REGON number 100818967 (hereinafter referred to as the "Service Provider").

3. The Service is intended for both consumers, i.e., natural persons entering into an agreement for the provision of the Service for purposes not directly related to their business or professional activity (hereinafter referred to as the "Consumer"), and for entrepreneurs, i.e., natural persons, legal entities, or other organizational units registered in legally provided registers, possessing a VAT ID (NIP) and conducting business or professional activities in their own name (hereinafter collectively referred to as the "User").

4. Users utilizing the Service Provider's services are obliged to comply with these Terms and Conditions.

5. The User does not have physical access to the servers and other devices used to provide the Services, unless the Terms and Conditions of the Service state otherwise.

2. Registration in the Client Panel

1. The condition for using the Services is registration on the website www.mevspace.com (including its domains), and payment of the invoice.

2. Registration is a process aimed at creating the User's Account (hereinafter: "User Account") and is necessary for placing orders, submitting requests, managing purchased Services, and purchasing new Services offered by the Service Provider through the Client Panel (hereinafter: "Client Panel").

3. The User Account is an account that is uniquely assigned to the User for the use of the services offered by the Service Provider. The User can log in to it using the assigned username, password, and a dynamically generated two-factor authentication (2FA) verification code. Through this account, the User can manage the purchased Services.

4. During registration in the Client Panel, the User is required to provide: a valid email address, which cannot be modified later, a VAT identification number (NIP) in the case of legal entities, and other information necessary for the proper issuance of a sales document.

5. The Client Panel provides the User with the ability to create sub-accounts for managing Services. Each sub-account created by the User (hereinafter: "Secondary Account") has a unique email address, password, and a dynamically generated two-factor authentication (2FA) verification code.

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 2 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

6. In the event of a change in data necessary for the proper delivery of Services, the User is required to update them immediately after the change occurs by providing new data to the email address: info@mevspace.com. Only the address within the country or tax residence country can be changed. Other data (i.e., company name, NIP number, first and last name) and any address change affecting tax residence must be updated by creating a new account and undergoing a free transfer process, as described in Section 11.

7. Any correspondence sent to the User's last provided address or email address shall be deemed to have been delivered.

8. The Service Provider may request the User to provide documents confirming the data provided during registration or updated data in the form specified by the Service Provider.

9. The User may request the deletion of the User Account by using the appropriate function after logging into the Client Panel. The User Account will be deleted after the time required to fulfill the Service Provider's legally justified interests (GDPR).

10. Correspondence between the User and the Service Provider and all orders related to the Service are conducted electronically via the Client Panel or via email sent from an authorized email address registered in the Client Panel. Orders from other email addresses will not be processed.

3. Order, Conclusion, and Performance of the Agreement

1. The use of the Service is subject to a fee according to the price list posted on the website www.mevspace.com (hereinafter referred to as the "Price List") or according to prices determined based on an individual quotation. Changes to the Price List do not constitute an amendment to the Terms and Conditions.

2. Standard offers, parameters, and the availability of Services are presented on the website www.mevspace.com. Detailed conditions for the provision of Services are established by the User's selection of the Service options.

3. The availability of Services offered by the Service Provider is specified on the sales website www.mevspace.com.

4. Through the website www.mevspace.com, the User can send an inquiry regarding individual arrangements for the scope of Services to the Service Provider at the email address: info@mevspace.com.

5. The Agreement for the provision of Services (hereinafter referred to as the "Agreement") is concluded electronically at the moment the User accepts the Terms and Conditions and selects a specific Service option.

6. Agreements are concluded for a period of 1, 3, 6, or 12 months, with accuracy to the hour of conclusion. After this period, the Agreement automatically terminates unless renewed according to the rules set out in this section. By renewing the Agreement, it is meant the conclusion of a new Agreement for the next period identical to the previous one to continue the Service, unless the User informs the Service Provider via email or in writing of the intention to change the service period.

7. Renewal of an Agreement occurs when payment for the pro forma invoice for the next period, identical to the previous one, is credited to the Service Provider's account before the current Agreement expires, directly following the contracted period in the current Agreement.

8. The Service Provider shall issue pro forma invoices in advance for individual billing periods, with a payment term of no less than 3 days. The billing period is one month, a quarter (3 months), half a year (6 months), or a year (12 months), depending on the duration of the Services chosen by the User.

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 3 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

9. The Service will be activated within 72 hours (or within another time specified on the website www.mevspace.com), excluding statutory holidays, from the moment the payment for the pro forma invoice is credited to the Service Provider's account.

10. The Service Provider is not responsible for the consequences of making a payment without allowing sufficient time for the payment to be processed.

11. The recording of a payment for a pro forma invoice results in the issuance of a VAT invoice. The VAT invoice is available in the Client Panel and is sent to the email address provided by the User in the Client Panel. A dedicated invoice delivery address can be added by the User after logging into the Client Panel or during registration. By accepting the Terms and Conditions, the User simultaneously agrees to the use of electronic invoices.

12. The forms of payment accepted by the Service Provider, available for the User to choose from, are presented in the transactional section of the website www.mevspace.com. The User may select a payment method from those currently available on the website www.mevspace.com.

13. If the User fails to pay for the ordered Service (based on the issued pro forma invoice), the Service will not be activated or will be deactivated.

14. The period for which the Service has been ordered is calculated from the date of Service activation. The Service is activated upon the recording of payment in the Service Provider's system.

15. The Agreement is valid for the period for which it was concluded (a fixed term), depending on the declaration made by the User during the Service ordering procedure. The User is obligated to make payments for the Services throughout the entire duration of the Agreement.

16. An Agreement concluded for a fixed period may be terminated by mutual agreement of the Parties.

17. The Service Provider has the right to terminate the Agreement without notice in the event that the User fails to make payments for the Services within the deadlines specified in the pro forma invoice or violates the provisions of the Terms and Conditions, provided the User has been previously requested to cease the violations and given a period of at least five (5) days to do so. Furthermore, the Service Provider is entitled to terminate the Agreement without notice if the provision of Services becomes impossible due to decisions by authorized authorities, including law enforcement, prosecutors, courts, or as a result of administrative decisions.

18. The User has the right to terminate the Agreement without notice if the Service Provider fails to activate the Service within the specified timeframe, despite the User fulfilling all obligations set out in the Terms and Conditions related to the Service activation process, or in the case of a gross violation of the Terms and Conditions by the Service Provider, provided the Service Provider has been previously requested to cease the violations and given a period of at least seven (7) days to do so.

19. An Agreement concluded under individual terms, may be terminated on the terms and within the time frame set forth in the Agreement.

20. Statements regarding the termination of the Agreement or changes to its duration may be submitted via email to the email address indicated by the Parties or in writing to the business or residence address of the Parties.

21. The Service Provider has the right to delete all data from the server and reintroduce it for sale the day after the Agreement is terminated, unless the Parties agree on a different date.

22. The equipment provided to the User as part of the Service remains the property of the Service

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 4 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

Provider and may be uninstalled by the Service Provider after the Services have been completed.

4. Trial Period of the Service

1. The Service Provider may provide the User with trial services within the available technical capabilities.
2. The purpose of the trial services is to allow the User to test their actual performance.
3. The period for which the trial service is activated is determined individually with the User.
4. The Service Provider is not responsible for any damages the User may incur while using the trial service, unless such damages occur due to the sole fault of the Service Provider.

5. Rights and Obligations of the User

1. The User agrees to exercise due diligence to ensure that third parties using the User's services provided by the Service Provider comply with the Terms and Conditions accepted by the User.
2. The User is obligated to make timely payments for the services in accordance with the Agreement.
3. The User is obligated to use the Service in accordance with its intended purpose, in a manner that does not violate applicable laws, is in line with good customs and social coexistence principles, does not violate the Terms and Conditions, and does not infringe the rights of third parties. In particular, the following actions are prohibited:
   a) phishing,
   b) IP spoofing and related activities,
   c) sending unsolicited or unwanted messages in bulk (spam),
   d) DDoS attacks,
   e) violations of third-party rights, including copyright, personal rights, trademark rights,
   f) any hacking attacks,
   g) breaking or bypassing the security of any email systems, servers, websites,
   h) promoting or publishing tools created for illegal activities, including breaking electronic security, such as tokens, keys, passwords, credit card numbers, and similar,
   i) spreading viruses,
   j) disseminating racist content,
   k) network scanning - sending TCP or UDP packets to systems (of any type: computers, printers, routers) available through the TCP/IP network to check for open ports and available services.
4. The User is obligated to refrain from providing unlawful content as defined in the Act of July 18, 2002, on the Provision of Electronic Services (consolidated text: Journal of Laws 2024, 1513 item).
5. The Service Provider reserves the right to remove or block content that violates the Terms and Conditions or the law using any necessary technical means, including disconnecting the Service.
6. In the event of any claims being made by a third party against the Service Provider related to the provided Service, the User will take the necessary steps to protect the Service Provider from such claims and is obligated to reimburse any justified costs incurred by the Service Provider in defending against such claims.

6. Obligations and Declarations of the Service Provider

1. The Service Provider delivers services in accordance with applicable laws, 24 hours a day, 7 days a week.
2. The Service Provider commits to providing the User with access to a Client Panel for remote

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 5 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

management of the Service.

3. The Service Provider is obligated to resolve Service failures in accordance with the response times specified in the quality parameters (SLA).

4. The Service Provider guarantees the quality parameters of the services provided as specified on the website www.mevspace.com.

5. The Service Provider does not impose restrictions on access to or use of the Services provided under the Agreement, subject to actions the Service Provider is entitled to take in connection with security breaches and the integrity of the network.

6. In the event of a security or network integrity breach, or service disruption, the Service Provider, in consultation with the User, will immediately take steps to minimize any potential damage and restore proper Service functioning. The Service Provider will inform the User via email about the actions taken regarding network security or Services, as well as any threats related to the Service provided. The Service Provider is not responsible for failure to perform or inadequate performance of telecommunication services as a result of measures taken.

7. Liability

1. The Service Provider is responsible for non-performance or improper performance of the Agreement to the extent defined by the Terms and Conditions and/or the Agreement, unless the non-performance or improper performance of the Agreement is due to the fault of the Service Provider.

2. The User is entitled to a proportional refund of the fee paid for the period during which the Service was not provided for at least 3 hours continuously due to the fault of the Service Provider, amounting to 1/720 of the fee for each hour of non-performance of the Service. Non-performance of the Service is defined as the complete unavailability of the server or the Internet network, not caused by factors on the User's side. For the purpose of calculating the refund amount, a standardized figure of 720 hours of service in a month is assumed.

3. The Service Provider's liability for non-performance of the Service is limited to the amount of the fee paid by the User for the services provided by the Service Provider.

4. Liability of both Parties for lost profits is contractually excluded.

5. Neither Party is liable for non-performance or improper performance of the Agreement if it results from force majeure.

6. The Service Provider is not liable for damages that occur due to the fault of the User or a person for whom the User is responsible, or for the User's failure to comply with the Terms and Conditions, the Agreement, or generally applicable laws

7. Regardless of the provisions of point 5.5 of the Terms and Conditions, the Service Provider has the right to block the Services and/or the User's Account in the Client Panel due to the User's fault in the following cases:

   a) in case of an administrative decision or court ruling execution,

   b) provision of false data or failure to update data and/or data aimed at, among other things, tax avoidance or failure to update the data. In such cases, the Service Provider will block the Services and/or the User's Account until the data is updated in a manner enabling legal billing and service provision,

   c) in case of DDoS attacks on the User's Services. The Service Provider reserves the right to apply an automatic black hole mechanism, also known as blackholing,

   d) if the User's actions threaten the stable operation of the systems and/or network and/or Services of the Service Provider, including activities listed in point 5.3,

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 6 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

e) in case of repeated reports regarding the use of the Service for sending spam or other activities listed in point 5.3,

f) in case of a chargeback order.

8. The User or their client assumes sole and full responsibility for the content, form, and materials placed on information carriers provided as part of the Services, in particular for:

a) compliance with third-party intellectual property rights,

b) compliance with the personal rights of individuals and legal entities,

c) published content that may violate privacy, ethical and social norms, as well as information that could endanger health and life, public order, and national defense, even if posted by the User or third parties,

d) activities specified in point 5.3 of the Terms and Conditions.

9. The Service Provider does not conduct monitoring or provide backup copies for the User's servers and other services

10. The Service Provider is not liable for:

a) technical issues caused by incorrect configuration of the Service performed by the User, which may hinder or prevent the User from using the Service,

b) damages caused by improper use of the Service by the User or use that contradicts the Terms and Conditions,

c) problems with the functioning of the Services due to factors on the User's side, particularly related to lost passwords, changes to BIOS or firmware configuration made by the User, or sharing the Client Panel with third parties,

d) content placed by the User or third parties on servers provided as part of the Service,

e) loss of data due to hardware failure, system failure, or other circumstances beyond the control of the Service Provider,

f) działania spowodowane przydzieleniem dostępu na zasadach Konta Pomocniczego, actions caused by granting access under the Secondary Account rules,

g) incorrect management by the User of password and access policies.

8. Unilateral Change of Agreement Terms

1. A User who is a natural person entering into an agreement directly related to their business activity, where it is clear that the contract does not have a professional nature based on the scope of their business activity, as indicated in the Central Register and Information on Economic Activity (CEIDG) – in accordance with Article 27/38a of the Consumer Rights Act of May 30, 2014 (consolidated text: Dz. U. 2020, item 344) – when the agreement is concluded outside the entrepreneur's premises or remotely, has the right to submit a declaration of withdrawal from the Agreement within 14 days from the conclusion of the Agreement, without providing a reason and without incurring any costs, except for costs related to the Services already performer.

2. To exercise the right to withdraw from the Agreement, the User must inform the Service Provider of their decision to withdraw from the agreement by means of a clear statement (letter sent by post to the Service Provider's address: MEVSPACE Sp. z o.o., ul. Augustyna Locciego 33, 02-928 Warsaw, Poland, or via email to: info@mevspace.com). To meet the deadline for withdrawal from the Agreement, it is sufficient to send the statement before the deadline expires. The User may use the withdrawal form template attached as Annex 1 to the Terms and Conditions.

3. In the case of withdrawal from the Agreement, the Agreement is considered as not concluded.

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 7 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

4. The right of withdrawal from an agreement concluded outside the business premises or remotely does not apply to the User referred to in point 8.1 in the following cases:
    a) in the case of a contract for the provision of Services, if the Service Provider has fully performed the Service with the User's explicit consent, having been informed before the commencement of the service that after the Service Provider has performed the service, the right to withdraw from the Agreement would be lost.
    b) in the case of a contract for the supply of digital content that is not stored on a tangible medium, if the performance of the service began with the User's explicit consent before the deadline for withdrawal from the Agreement and after being informed by the Service Provider about the loss of the right to withdraw from the Agreement.
5. The Service Provider also informs that by ordering services provided automatically (activation of VPS servers, dedicated servers, backup copies) by an individual referred to in point 8.1, the User loses the right to withdraw from the Agreement as soon as the service is provided, i.e., when the Service is made available to the User.

9. Complaint Procedure

1. The User may file a complaint for non-performance or improper performance of the Service, failure to meet the service parameters specified in the Agreement, failure by the Service Provider to meet the agreed deadline for concluding the Agreement, the start of service delivery, or incorrect calculation of charges for the service. Complaints should be submitted in writing to the Service Provider's address: MEVSPACE Sp. z o.o., ul. Augustyna Locciego 33, 02-928 Warszawa, Poland, or via email at info@mevspace.com, or using other remote communication methods specified by the Service Provider, as long as there are no technical obstacles.
2. The complaint must be submitted within 12 months from the last day of the billing period during which the service interruption ended, or from the day the service was improperly performed or was due to be performed, or from the day the invoice containing an incorrect calculation of charges was delivered. Complaints submitted after this period will not be processed, and the Service Provider will immediately notify the User of this. The date of submission is considered the day the Service Provider receives the complaint.
3. The complaint should include, in particular:
    a) the name and address of the complainant (individual or company),
    b) the subject and period of the complaint,
    c) a description of the circumstances justifying the complaint,
    d) the assigned number related to the complaint, customer registration number,
    e) the date of the Agreement and the agreed service start date (for complaints about failure to meet the agreed service start date),
    f) the amount of compensation or other claims under the Agreement or applicable law (if requested),
    g) bank account details or the address for compensation payment, or a request for crediting against future payments,
    h) the preferred method for the response to the complaint,
    i) the complainant's signature (for written complaints).
4. If a complaint is submitted in person by the User, in writing, or orally for a protocol, the authorized person must immediately confirm its receipt. For complaints submitted in writing via postal mail, by phone, or electronically, the Service Provider must confirm receipt

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 8 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

within 14 days of submission, unless a response is provided before this period expires. The confirmation must include the date the complaint was submitted and the name and address of the Service Provider's unit.

5. If a complaint submitted orally or in writing does not meet the conditions specified above, the authorized person representing the Service Provider receiving the complaint must promptly inform the User if additional information is needed to properly process the complaint. If the complaint is not supplemented, it will not be processed.

6. If a complaint is submitted by any other method than specified above and does not meet the necessary conditions, the Service Provider will immediately request the User to supplement the complaint. A deadline of no less than 7 days will be provided for the User to supply the required information, with a warning that failure to do so will result in the complaint being disregarded. If the User does not supplement the complaint by the deadline, it will be considered unresolved.

7. The Service Provider is required to resolve the complaint within 30 days from the date it was submitted. Resolution of the complaint means sending a response within this period, which will include information on whether the complaint is accepted or rejected, along with a justification. If the complaint is not resolved within 30 days, it is deemed accepted.

8. The response should include:
   a) the name of the department handling the complaint,
   b) the date of the complaint submission,
   c) the resolution (whether the complaint is accepted or denied),
   d) if compensation or another payment is awarded, the amount and the date of payment or indication it will be credited against future payments,
   e) a note on the exhaustion of the complaint procedure and the right to pursue claims in court,
   f) identification of the Service Provider's employee handling the complaint, with their name and position.

9. In the case of a rejection of a complaint in whole or in part, the response must include factual and legal justification and must be delivered to the User by registered mail if the response is provided in paper form.

10. The Service Provider confirms the receipt of a complaint and provides a response in paper form.

11. With the User's consent, expressed in the complaint, in the Service Agreement, or in a separate declaration, the Service Provider confirms the receipt of the complaint and provides a response in electronic form to the indicated email address or using any other communication method specified by the User.

12. If the complaint is submitted electronically, the Service Provider confirms receipt and provides a response in electronic form to the indicated email address or using any other communication method specified by the User. If the User does not specify an email address or another electronic communication method, the Service Provider confirms receipt and provides a response to the email address from which the complaint was sent or using the electronic communication method used by the User to submit the complaint.

13. If the response sent by the Service Provider is not delivered to the User, the Service Provider will, upon the User's request, promptly resend the response, its duplicate, or a copy. The User, in agreement with the Service Provider, will determine the method, form, and manner of delivering the response, its duplicate, or copy. At the User's request, if the complaint is rejected in whole or in part, the Service Provider will resend the response, its duplicate,

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 9 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

or a copy by registered mail, regardless of the form in which the original response was sent. The Service Provider is not obligated to resend the response, duplicate, or copy if it is clearly evident that the response has been delivered to the User.

14. The User has the right to pursue legal action or use an alternative dispute resolution process for the claims specified, after exhausting the complaint procedure. The complaint procedure is considered exhausted if the complaint is not accepted or if the Service Provider does not pay the requested amount or grant a discount within 30 days from the date the complaint was accepted.

15. The procedure for alternative dispute resolution of consumer disputes is conducted by the President of UOKiK (Office of Competition and Consumer Protection), who is the entity authorized to handle such proceedings under the Act on Alternative Dispute Resolution of Consumer Disputes of September 23, 2016 (Dz.U. poz. 1823).

10. Processing of Personal Data

1. The Service Provider declares that in order to perform the Agreement, it processes personal data such as names, addresses, phone numbers, and email addresses provided by the User ("Personal Data") in accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter: GDPR). The Administrator of the User's Personal Data is MEVSPACE Sp. z o.o., based in Warsaw (02-928), ul. Augustyna Locciego 33.

2. The Service Provider further declares that:
   a) it processes Personal Data for the duration of the Agreement and after its completion for the purpose of fulfilling the Agreement and meeting the legitimate interests of the Service Provider based on Article 6(1)(a), (b), (c), and (f) of the GDPR,
   b) it has obligated employees, collaborators, or subcontractors who have access to Personal Data to keep this data confidential and to adhere to data protection mechanisms provided for in the GDPR,
   c) it has implemented organizational and technical measures to ensure the security of Personal Data,
   d) whenever possible, it will return or destroy all Personal Data immediately after the termination or expiration of the Agreement, unless applicable regulations impose an obligation on the Service Provider to retain such data for a longer period,
   e) it will immediately inform the User about any security breach affecting the Personal Data and assist the User in addressing the consequences of such breaches,
   f) if necessary, it will provide the User with support in responding to individual requests from data subjects exercising their rights under the GDPR.

3. In the event that the User is required to entrust the Service Provider with processing data under the applicable data protection regulations, the User is obligated to inform the Service Provider about this, in order to sign an appropriate data processing agreement.

11. Assignment of Agreement

1. The User is not entitled to transfer their rights and obligations under the Terms and Conditions and Agreement to a third party without the written consent of the Service Provider.

2. In the case of a transfer of a registered User ("Assignor") to another User ("Assignee"), the User is required to submit a relevant request containing the registration details of the entity

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 10 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

to the email address: info@mevspace.com. Upon receipt of the request, the change will be implemented by the Service Provider along with a new Billing Period, provided the request is submitted with the complete details of the new User at least 7 days before the end of the current Billing Period ("Assignment"). Otherwise, such a change will be implemented from the next Billing Period.

3. To complete the Assignment, if the Assignee does not have an active account, the Assignee must create a User Account in the Client Panel at least 2 days before the end of the assigned Service. An active User Account is required to complete the Assignment. The Assignment from the Assignor to the Assignee takes place on the first day of the new billing period. In such a case, the pro forma invoice is issued by the Service Provider on the last day of the Service with the Assignee's details. The required payment term is 1 day. Failure to pay the pro forma invoice by the Assignee results in the termination of the Service.

4. In the case of creating a new User Account due to, among other things, data updates, the Service is transferred based on Assignment.

12. Final Provisions

1. The Service Provider reserves the right to change these Terms and Conditions at any time, with at least 30 (thirty) days' notice to the User, provided that changes to the Terms and Conditions for existing agreements are possible only with the User's consent to the amended provisions of the Terms and Conditions. If the User does not agree to the change, they are required to notify the Service Provider in writing before the deadline specified in point 12.2.

2. Changes to the Terms and Conditions shall come into effect for existing agreements at the beginning of the new Billing Period, unless the applicable legal provisions that require the change of the Terms and Conditions specify a different date. Failure to accept the new provisions of the Terms and Conditions will result in the termination of the agreement at the end of the Billing Period or on the date specified by the legal provisions underlying the change of the Terms and Conditions.

3. The law applicable to these Terms and Conditions is Polish law

4. Any disputes will be resolved by general jurisdiction, and in the case of a Consumer, they may be settled amicably through a procedure for the out-of-court settlement of consumer disputes by an authorized entity entered into the register of entities authorized to conduct such procedures, maintained by the President of the Office of Competition and Consumer Protection (UOKiK), at the request of the User or the Service Provider. Participation of the Service Provider in the out-of-court settlement procedure is voluntary; if the Service Provider does not agree to such a procedure, the Consumer User will be informed in writing or on another durable medium.

5. In matters not regulated by these Terms and Conditions, the relevant provisions of law shall apply.

These Terms and Conditions are effective from November 22, 2024.

Annex 1 to the Terms and Conditions

MODEL WITHDRAWAL FORM

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com

Strona 11 z 11
Terms of Service v.3.0
It is effective from November 22, 2024

MEVSPACE

(this form must be completed and sent only if you wish to withdraw from the contract)

MEVSPACE Sp. z o.o.,
ul. Augustyna Locciego 33,
02-928 Warszawa
e-mail: info@mevspace.com

– I/We(*) hereby inform you of my/our withdrawal from the sales contract for the following goods(*) / supply contract for the following goods(*) / contract for work involving the performance of the following goods(*) / provision of the following service(*)
– Date of conclusion of the contract(*) / receipt(*) ....
– Name(s) of the consumer(s) ....
– Address of the consumer(s) ....
– Email address of the account in www.panel.mevspace.com ....

Town, date ....

Signature(s) of the consumer(s) ....
(only if the form is being sent in paper version)

(*) Cross out what is not applicable.

MEVSPACE Sp. z o. o.
Augustyna Locciego 33
02-928 Warszawa   www.mevspace.com