

Privacy Policy

In accordance with Article 13.1 and 13.2 of the General Data Protection Regulation of April 27, 2016, we inform you that we process your personal data.

Administrator of your personal data is MEVSPACE Sp. z o.o. with its registered office in Warsaw (02-928), Augustyna Locciego 33 Street, registered in the business register kept by the District Court for the Capital City of Warsaw, XIII Economic Division of the National Court Register under the number KRS 0000346299, Tax Identification Number (NIP): 7282739782, National Business Registry Number (REGON): 100818967.

If you are our potential business partner/client, we process your personal data for the purpose of:

- Providing support through chat conversations based on the legitimate interests of the data controller under Article 6.1 (a) of the Regulation, which involves handling inquiries for a period allowing us process any potential claims;
- Registering your account on the website based on Article 6.1 (a) of the Regulation, by obtaining your consent, for a period allowing us to process any potential claims;
- Carrying out marketing activities based on Article 6.1 (a) of the Regulation, by obtaining your consent until its withdrawal; or based on the legitimate interests of the data controller under Article 6.1 (f) of the Regulation, which involves maintaining business contacts;
- Conducting commercial activities based on Article 6.1 (a) of the Regulation, by obtaining your consent until its withdrawal;
- Conducting activities aimed at concluding a contract based on Article 6.1 (b) of the Regulation, for a period allowing us to process any potential claims;

If you are our customer, we process your personal data for the purpose of:

- Registration of your account on the website, based on Article 6.1 (a) of the Regulation, by obtaining your consent, for a period allowing us to process any potential claims;
- Implementation and maintenance of the service based on Article 6.1 (f) of the Regulation as a legitimate interest of the administrator, including preparation and configuration of the service, handling your inquiries, troubleshooting, and providing technical support for a period allowing us to process any potential claims;
- Execution of the concluded contract based on Article 6.1 (b) of the Regulation for a period allowing us to process any potential claims;
- Financial and accounting services, handling complaints, claims, requests and requests based on Article 6.1 (f) of the Regulation as a legitimate interest of the administrator, for a period allowing us to process any potential claims; and based on fulfilling the legal obligation incumbent on the administrator (Article 6.1 (c) of the GDPR), for the time required by law;
- Fulfillment of our legal obligations based on Article 6.1 (c) of the Regulation, especially in terms of contact with law enforcement authorities and the Telecommunications Law Act of July 16, 2004, for a period allowing us to process any potential claims;
- Maintenance and ongoing servicing of the website, based on Article 6.1 (f) of the Regulation, as a legitimate interest of the administrator for the time necessary for proper maintenance;
- Implementation of marketing activities based on Article 6.1 (a) of the Regulation, by obtaining your consent until its withdrawal; or based on the legitimate interest of the administrator under Article 6.1 (f) of the Regulation, which involves maintaining business cooperation;
- Implementation of commercial activities based on Article 6.1 (a) of the Regulation, by obtaining your consent until its withdrawal;

- Conducting post-sales surveys based on Article 6.1 (f) of the Regulation as a legitimate interest of the administrator aimed at improving services for a period of 12 months from the moment of acquisition.

If you are our supplier, subcontractor, contractor, or business partner, we process your personal data for the purpose of:

- Execution of the concluded contract based on Article 6.1 (b) of the Regulation for a period allowing us to process any potential claims.
- Implementation and maintenance of cooperation based on Article 6.1 (f) of the Regulation as a legitimate interest of the administrator for a period allowing us to process any potential claims.
- Financial and accounting services, handling complaints, claims, requests and requests based on Article 6.1 (f) of the Regulation as a legitimate interest of the administrator, for a period allowing us to process any potential claims.

If you visit Mevspace Data Centers, we process your personal data for the purpose of:

- Ensuring physical security of the facility, based on Article 6.1 (f) of the Regulation, as the legitimate interest of the administrator, involving CCTV monitoring. Recordings are stored for a period of 14 days from the date of recording and access management.

Your personal data may be disclosed to:

- employees/collaborators of the Administrator authorized to process them on the Administrator's orders,
 - other data recipients, including: IT and telecommunication service providers we cooperate with,
 - marketing companies and law firms,
 - authorized entities upon documented request, such as law enforcement agencies.

while ensuring all guarantees for the security of transmitted data.

In connection with the processing of your personal data, you have the following rights:

- right to access the data and receive a copy,
- right to rectify (correct) the data,
- right to erase data, restrict data processing,
- right to object to data processing,
- right to data transfer,
- right to object to the processing of your data, where the processing is based on the legitimate interest of the administrator,
- right to withdraw consent to data processing, without affecting the legality of processing carried out before such withdrawal, meaning that the withdrawal of consent does not have a retroactive effect,
- right to submit a complaint with the supervisory authority – The President of the Office for Personal Data Protection.

Do we transfer your data outside the EEA?

To achieve the purposes related to chat support on the website and collaboration using an internal communicator, we transfer your personal data to the USA, as a country outside the European Economic Area ("Third Countries"), recognized as providing an adequate level of protection according to Article 45 of the GDPR by the European Commission.

Contact and profiling

Any information regarding the processing of your personal data, including the execution of rights resulting from data processing, can be obtained by sending an email to: odo@mevspace.com.

On our websites, we use solutions to monitor user behavior that allows for profiling, but does not perform automated decision-making with legal effects. These mechanisms are used by the Administrator to manage and improve online services.